

Kentucky RBS Survey

Q1 Which county(s) does your business operate in? (List all that apply)

Answered: 198 Skipped: 0

#	Responses	Date
1	Jefferson	12/23/2014 9:28 AM
2	Muhlenberg	12/23/2014 8:49 AM
3	Daviees	12/18/2014 11:53 AM
4	Jefferson	12/18/2014 11:52 AM
5	McCracken	12/18/2014 11:52 AM
6	Christian	12/18/2014 11:51 AM
7	Campbell	12/18/2014 11:51 AM
8	Campbell	12/18/2014 11:50 AM
9	Henderson	12/18/2014 11:50 AM
10	Fayette	12/18/2014 11:48 AM
11	Boyd	12/16/2014 10:30 AM
12	Caldwell	12/16/2014 10:29 AM
13	Christian	12/16/2014 10:14 AM
14	Christian	12/16/2014 10:13 AM
15	Christian	12/16/2014 10:12 AM
16	Muhlenberg	12/16/2014 10:05 AM
17	Christian	12/16/2014 10:05 AM
18	Christian	12/16/2014 10:04 AM
19	Christian	12/16/2014 10:03 AM
20	Christian	12/16/2014 10:00 AM
21	Warren	12/16/2014 9:59 AM
22	Muhlenberg	12/16/2014 9:56 AM
23	Trigg	12/16/2014 9:46 AM
24	Caldwell	12/16/2014 9:46 AM
25	Western KY Counties	12/16/2014 9:44 AM
26	Christian	12/16/2014 9:30 AM
27	Christian	12/16/2014 9:29 AM
28	Christian	12/16/2014 9:27 AM
29	Christian	11/24/2014 5:18 PM
30	Hopkins Muhlenburg	11/21/2014 2:02 PM
31	Christian	11/20/2014 3:41 PM
32	Louisville	10/20/2014 8:33 AM

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33	Barren	10/15/2014 3:44 PM
34	Woodford	10/15/2014 3:44 PM
35	McCracken	10/15/2014 3:43 PM
36	Jefferson	10/15/2014 3:42 PM
37	Jefferson	10/9/2014 3:57 PM
38	Jessamine	10/9/2014 12:23 PM
39	Jessamine	10/9/2014 12:22 PM
40	Franklin	10/9/2014 12:20 PM
41	Franklin	10/9/2014 12:20 PM
42	Franklin	10/9/2014 12:19 PM
43	Fayette	10/9/2014 12:18 PM
44	Fayette	10/9/2014 12:17 PM
45	Fayette	10/9/2014 12:17 PM
46	Fayette	10/9/2014 12:16 PM
47	Fayette	10/9/2014 12:16 PM
48	Fayette	10/9/2014 12:15 PM
49	Fayette	10/9/2014 12:15 PM
50	Fayette	10/9/2014 12:14 PM
51	Fayette	10/9/2014 12:14 PM
52	Fayette	10/9/2014 12:13 PM
53	Fayette	10/9/2014 12:13 PM
54	Boyle	10/9/2014 12:12 PM
55	Boyle	10/9/2014 12:12 PM
56	Bourbon	10/9/2014 12:11 PM
57	Clark	10/9/2014 12:10 PM
58	Carter, Boyd, Lawrence, Floyd, Johnson, Greenup	10/9/2014 12:09 PM
59	Madison	10/9/2014 12:09 PM
60	Whitley, Laurel, Knox	10/9/2014 12:08 PM
61	Green, Taylor	10/9/2014 12:07 PM
62	Warren, Franklin, Jefferson	10/9/2014 12:06 PM
63	Fayette, Madison	10/9/2014 12:06 PM
64	N/A	10/9/2014 12:05 PM
65	Communicare	10/9/2014 12:05 PM
66	N/A	10/9/2014 12:04 PM
67	Pendleton	10/9/2014 11:47 AM
68	Gallatin	10/9/2014 11:46 AM
69	Kenton	10/9/2014 11:45 AM
70	Kenton	10/9/2014 11:44 AM

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71	Kenton	10/9/2014 11:44 AM
72	Laurel	10/9/2014 11:43 AM
73	Kenton	10/9/2014 11:43 AM
74	Laurel	10/9/2014 11:42 AM
75	Harlan	10/9/2014 11:41 AM
76	Wolfe	10/9/2014 11:40 AM
77	Kenton	10/9/2014 11:37 AM
78	Kenton	10/9/2014 11:36 AM
79	Kenton	10/9/2014 11:35 AM
80	Boyd	10/9/2014 11:35 AM
81	Kenton	10/9/2014 11:34 AM
82	Boyd	10/9/2014 11:34 AM
83	Boyd	10/9/2014 11:34 AM
84	Boyd	10/9/2014 11:33 AM
85	Boone	10/9/2014 11:33 AM
86	Boyd	10/9/2014 11:33 AM
87	Carter	10/9/2014 11:32 AM
88	Boone	10/9/2014 11:32 AM
89	Boone	10/9/2014 11:31 AM
90	Boone	10/9/2014 11:31 AM
91	Campbell	10/9/2014 11:30 AM
92	Carter	10/9/2014 11:30 AM
93	Campbell	10/9/2014 11:29 AM
94	Greenup	10/9/2014 11:29 AM
95	Rowan	10/9/2014 11:28 AM
96	Campbell	10/9/2014 11:28 AM
97	Campbell	10/9/2014 11:28 AM
98	Rowan	10/9/2014 11:28 AM
99	Shelby	10/9/2014 11:26 AM
100	Bullitt	10/9/2014 11:25 AM
101	Henry	10/9/2014 11:24 AM
102	Montgomery	10/9/2014 11:24 AM
103	Montgomery	10/9/2014 11:23 AM
104	Jefferson	10/9/2014 11:23 AM
105	Jefferson	10/9/2014 11:22 AM
106	Montgomery	10/9/2014 11:22 AM
107	Jefferson	10/9/2014 11:21 AM
108	Jefferson	10/9/2014 11:21 AM

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109	Jefferson	10/9/2014 11:20 AM
110	Warren	10/9/2014 11:20 AM
111	Warren	10/9/2014 11:20 AM
112	Warren	10/9/2014 11:19 AM
113	Jefferson	10/9/2014 11:19 AM
114	Warren	10/9/2014 11:19 AM
115	Jefferson	10/9/2014 11:19 AM
116	Jeffesron	10/9/2014 11:18 AM
117	Jefferson	10/9/2014 11:18 AM
118	Jefferson	10/9/2014 11:17 AM
119	Jeffesron	10/9/2014 11:17 AM
120	Jefferson	10/9/2014 11:16 AM
121	Jefferson	10/9/2014 11:15 AM
122	Jefferson	10/9/2014 11:14 AM
123	Jefferson	10/9/2014 11:14 AM
124	Warren	10/9/2014 11:13 AM
125	Jefferson	10/9/2014 11:13 AM
126	Warren	10/9/2014 11:13 AM
127	Jeffesron	10/9/2014 11:12 AM
128	Warren	10/9/2014 11:11 AM
129	Jefferson	10/9/2014 11:11 AM
130	Jefferson	10/9/2014 11:10 AM
131	Warren	10/9/2014 11:10 AM
132	Warren	10/9/2014 11:09 AM
133	Warren	10/9/2014 11:08 AM
134	Warren	10/9/2014 11:07 AM
135	Warren	10/9/2014 11:06 AM
136	Warren	10/9/2014 11:06 AM
137	Warren	10/9/2014 11:04 AM
138	Warren	10/9/2014 11:03 AM
139	Warren	10/9/2014 11:02 AM
140	Warren	10/9/2014 11:01 AM
141	Warren	10/9/2014 11:00 AM
142	Warren	10/9/2014 11:00 AM
143	Logan	10/9/2014 10:57 AM
144	Warren	10/9/2014 10:57 AM
145	Logan	10/9/2014 10:56 AM
146	Logan	10/9/2014 10:54 AM

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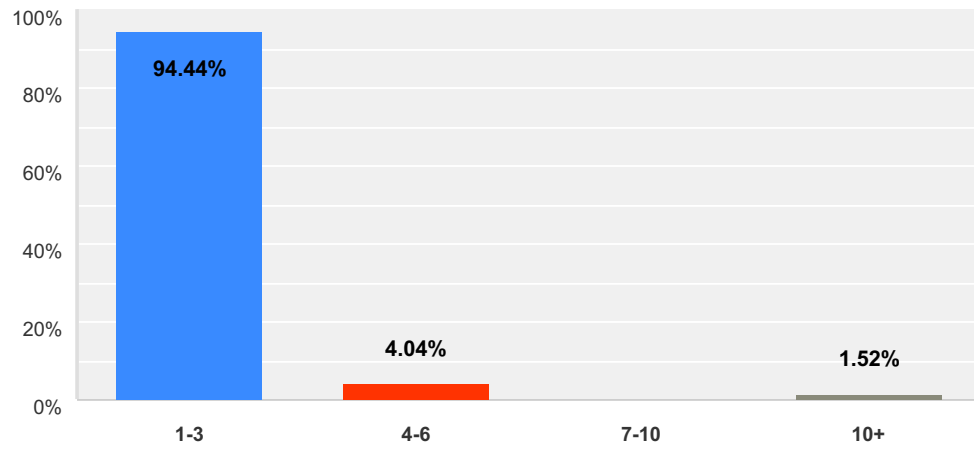
147	Simpson	10/9/2014 10:53 AM
148	Barren	10/9/2014 10:51 AM
149	Barren	10/9/2014 10:50 AM
150	Barren	10/9/2014 10:49 AM
151	Barren	10/9/2014 10:47 AM
152	Fulton	10/9/2014 10:45 AM
153	McCracken	10/9/2014 10:31 AM
154	McCracken	10/9/2014 10:29 AM
155	Jefferson	9/25/2014 9:18 AM
156	Bullitt county ,Jefferson county,Shelby county	9/24/2014 9:25 PM
157	Jefferson	9/23/2014 10:03 PM
158	fayette	9/23/2014 6:10 PM
159	Jefferson	9/23/2014 3:46 PM
160	Jefferson	9/23/2014 2:24 PM
161	Bullitt	9/22/2014 10:13 AM
162	Jefferson County	9/20/2014 4:06 PM
163	JEFFERSON	9/20/2014 10:52 AM
164	Jefferson	9/19/2014 1:39 PM
165	jefferson	9/19/2014 12:39 PM
166	Perry county	9/18/2014 9:18 PM
167	fayette	9/17/2014 11:32 PM
168	Jefferson	9/15/2014 9:45 AM
169	clark	9/11/2014 8:49 AM
170	FAYETTE	9/10/2014 1:06 PM
171	Campbell	9/10/2014 10:30 AM
172	Fayette	9/9/2014 8:45 PM
173	Jefferson	9/9/2014 3:50 PM
174	Fayette	9/9/2014 2:10 PM
175	warren	9/9/2014 11:49 AM
176	Scott	9/8/2014 7:33 PM
177	Franklin	9/8/2014 1:37 PM
178	Fayette	9/7/2014 1:03 PM
179	McCracken	9/6/2014 4:45 PM
180	Harrison	9/5/2014 2:45 PM
181	Fayette	9/5/2014 2:03 PM
182	United States of America	9/4/2014 3:38 PM
183	Fayette	9/4/2014 3:25 PM
184	McCracken	9/4/2014 10:59 AM

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185	Fayette	9/3/2014 12:52 PM
186	Campbell	9/3/2014 12:36 PM
187	Kenton, Boone	9/3/2014 12:17 PM
188	KENTON	8/31/2014 8:18 AM
189	McCracken	8/30/2014 2:45 PM
190	Campbell	8/28/2014 8:34 PM
191	Kenton	8/28/2014 3:29 PM
192	Kenton	8/28/2014 12:40 PM
193	Boone	8/27/2014 6:15 PM
194	Campbell	8/27/2014 4:44 PM
195	Campbell	8/27/2014 1:31 PM
196	Oldham County	8/26/2014 10:25 AM
197	Pulaski county	8/22/2014 2:17 PM
198	Harlan	8/21/2014 7:38 PM

Q2 How many establishments do you own or manage that serve alcohol?

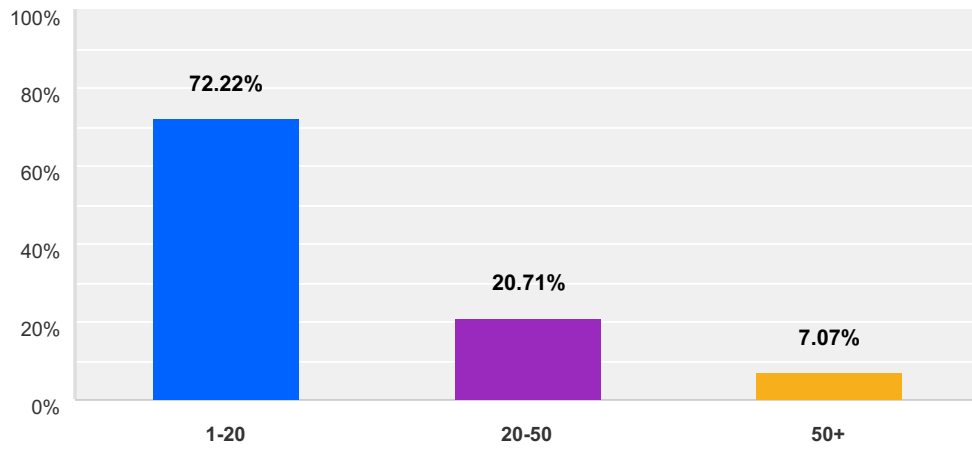
Answered: 198 Skipped: 0



Answer Choices	Responses	Count
1-3	94.44%	187
4-6	4.04%	8
7-10	0.00%	0
10+	1.52%	3
Total		198

Q3 How many employees work for your organization?

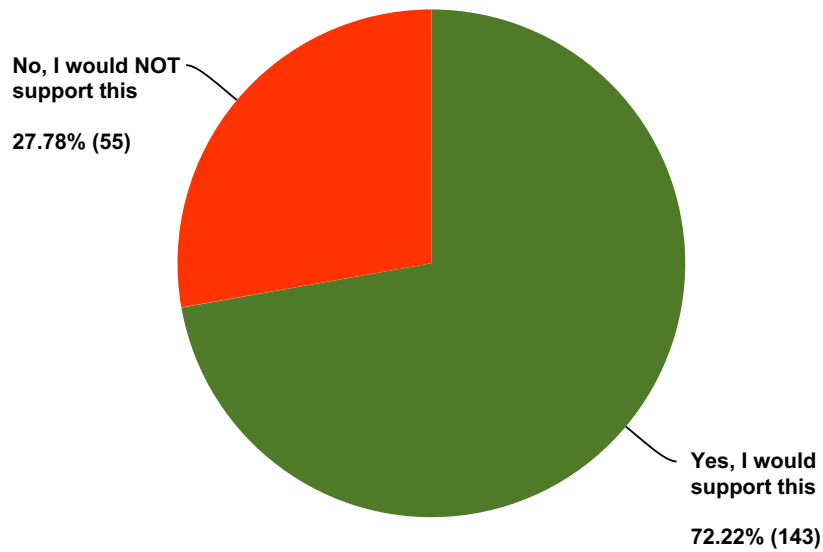
Answered: 198 Skipped: 0



Answer Choices	Responses	Count
1-20	72.22%	143
20-50	20.71%	41
50+	7.07%	14
Total		198

Q4 Are you in favor of requiring all employees who serve alcohol by the package or by the drink in the state of Kentucky to complete a Responsible Beverage Server (RBS) training program? RBS teaches employees how to effectively identify the age of patrons, how to identify fake forms of identification, and how to identify warning signs for the over consumption of alcohol.

Answered: 198 Skipped: 0



Answer Choices	Responses	
Yes, I would support this	72.22%	143
No, I would NOT support this	27.78%	55
Total		198

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Q5 If you answered "No, I would NOT support this" to the previous question, please indicate why.

Answered: 52 Skipped: 146

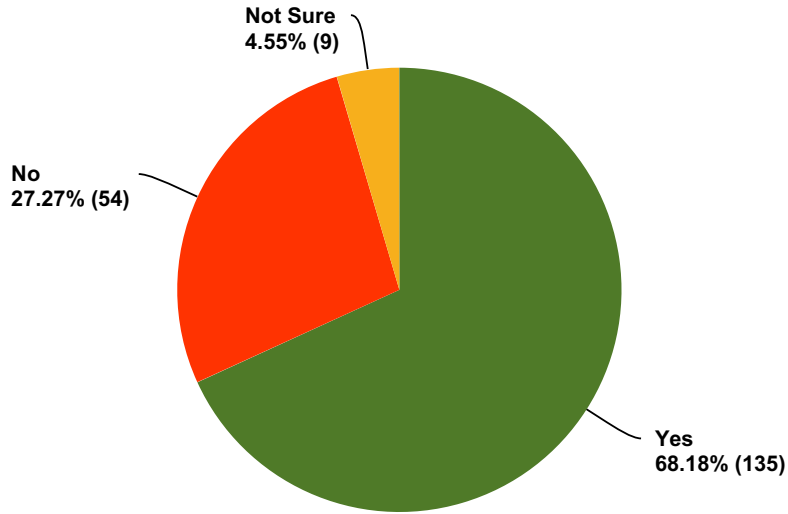
#	Responses	Date
1	None	12/23/2014 9:28 AM
2	Too much government regulation	12/18/2014 11:51 AM
3	Not required by everyone	12/18/2014 11:50 AM
4	DO MY OWN TRAINING/ONLY HAVE 5 EMPLOYES/NOT ABLE TO SEND THEM TO CLASSES	12/16/2014 10:30 AM
5	Cost to small business, the taxes & fees r big enough just have owners go through this,	12/16/2014 10:29 AM
6	Yes [I would support this.] & No [I would not support this.] --> want them exposed & educated but not a Pass/ Fail System.	12/16/2014 10:12 AM
7	No response.	12/16/2014 10:03 AM
8	I am in favor of training. The rules of the program would determine any support of this program.	12/16/2014 9:44 AM
9	Government tells us what to do?	12/16/2014 9:29 AM
10	Because the little stores have to pay for this and you do not make big stores like Wal-mart and Kroger get ALL of there employees training. It is very unfair to not make the big stores comply if they want to sell alcohol.	11/21/2014 2:02 PM
11	All of my employees have been through STAR training but it should not be forced on retailers. No more laws and regulations.	11/20/2014 3:41 PM
12	Too hard to organize with employees	10/20/2014 8:33 AM
13	Cost & turnover negate this training	10/15/2014 3:43 PM
14	NA	10/9/2014 3:57 PM
15	Staff turn over	10/9/2014 12:23 PM
16	Only if it were offered online	10/9/2014 12:17 PM
17	N/A	10/9/2014 12:15 PM
18	Private club. Servers know all the clientele.	10/9/2014 12:11 PM
19	Not for all employees. I would favor requiring one person will RBS be on sight at all times.	10/9/2014 12:10 PM
20	we train, private club, closed to public.	10/9/2014 11:45 AM
21	we require our employees to card. Cant afford time or money for class.	10/9/2014 11:44 AM
22	Someone needs to give doctors more training about handing out 200 pills at a time and pharmacies need to be looking at who are getting them.	10/9/2014 11:40 AM
23	Too much government in our business already	10/9/2014 11:36 AM
24	Cost and high employee turn over ratio	10/9/2014 11:34 AM
25	We are mandated by marriot to use TIPS	10/9/2014 11:33 AM
26	I dont want an extra expense out of my pocket	10/9/2014 11:31 AM
27	Dont feel it should be required	10/9/2014 11:30 AM
28	n.a.	10/9/2014 11:29 AM
29	n.a.	10/9/2014 11:26 AM

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30	an added expense because of employee turnover	10/9/2014 11:25 AM
31	We already have STAR Training Class	10/9/2014 11:24 AM
32	n.a.	10/9/2014 11:23 AM
33	Our employees are instructed responsibility	10/9/2014 11:21 AM
34	We sell beer only, most of our customers come at lunch time, our total beer purchased for 2013 was just over \$1300.00. People just don't come to our place to drink, they come for lunch and go back to work, for the most part. Very seldom does a customer have more than 1 beer, I can't remember the last time a person had more than 2. There is always at least 3 people to serve beer, if needed, present, I just don't believe that all 8 people need to have S.T.A.R., in our case, I think 4 or 1/2 would be enough	10/9/2014 11:19 AM
35	Time consuming and pay. If they could bring to store yes.	10/9/2014 11:17 AM
36	Many people know how naturally & the expense.	10/9/2014 11:13 AM
37	It would be difficult to get all staff to do the training when we have some turnover	10/9/2014 11:11 AM
38	I train employees myself	10/9/2014 11:06 AM
39	No response	10/9/2014 10:51 AM
40	I believe Bartenders & Managers should, not server and other Employees	10/9/2014 10:45 AM
41	I have in house training for these situations	9/23/2014 10:03 PM
42	The RBS programs I am familiar with are expensive and a waste of time and money. We do a far better job of educating and training our staff.	9/23/2014 2:24 PM
43	We are a small school that uses the license for small class reunions & school fundraisers.	9/10/2014 10:30 AM
44	I do support this - but I don't feel that it should have to be taken more then once. Once you learn it you should not have to retake it every three years. I feel it is a waste of time and money.	9/7/2014 1:03 PM
45	we are aware of the dangers and do not want more government involvement in anything	9/5/2014 2:45 PM
46	Program should be voluntary, required programs are not very good!	9/3/2014 12:36 PM
47	Having worked in places that both have and have not required this outside training, I can tell it wasn't the training that made a difference. Rather, the management support of the laws determined what happened in the establishment.	8/31/2014 8:18 AM
48	As a business, I already train my employees on proper and legal sales of alcohol. I already have an interest in them being knowledgeable in proper alcohol service. A requirement to attend a seperate training program only creates more expense and inconvenience for my employees.	8/30/2014 2:45 PM
49	Burdensome to employer and it really does not matter. ABC will still come in and set you up. They did it in my bar. They sent someone (their person) in who looked at least 30-35. I would not have ID'd her -no matter what kind of training I had. We drill it into our bartenders to ID and to not overserve.	8/28/2014 12:40 PM
50	The issue is fairly common sense, and many of our customers are not legal citizens and will have foreign Ids that no training program will ever be able to keep up with. Sounds like more bureaucracy, when this industry is already forces into enough by the State of Kentucky and Federal Government. I don't believe it to be a good use of resources.	8/27/2014 1:31 PM
51	All of my servers have already taken the star training class this class would be a repeat and a waste of time.	8/22/2014 2:17 PM
52	Turnover to great in this business. Would require constant training.Too much expense. \$\$\$\$\$\$\$\$	8/21/2014 7:38 PM

Q6 Does your business currently require employees to complete some form of Responsible Beverage Server (RBS) training program?

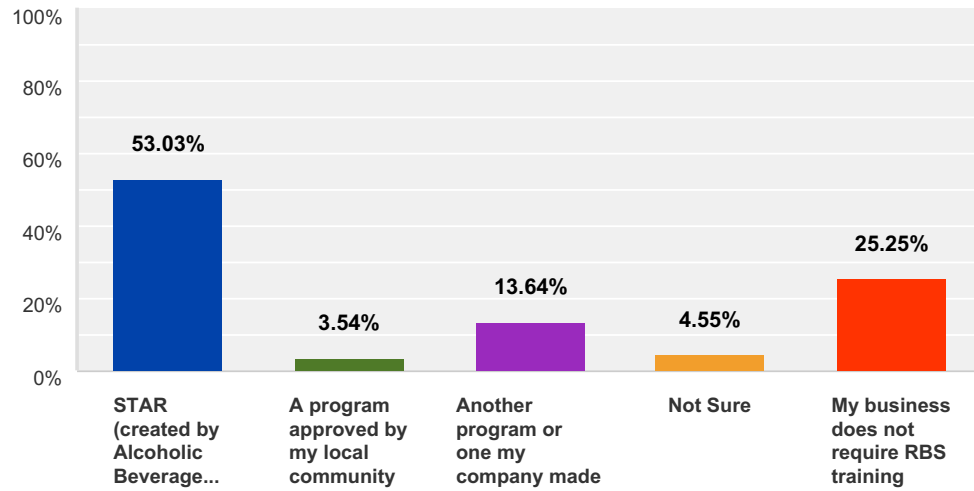
Answered: 198 Skipped: 0



Answer Choices	Responses	
Yes	68.18%	135
No	27.27%	54
Not Sure	4.55%	9
Total		198

Q7 If you answered yes to the previous question, what type of training program do you use?

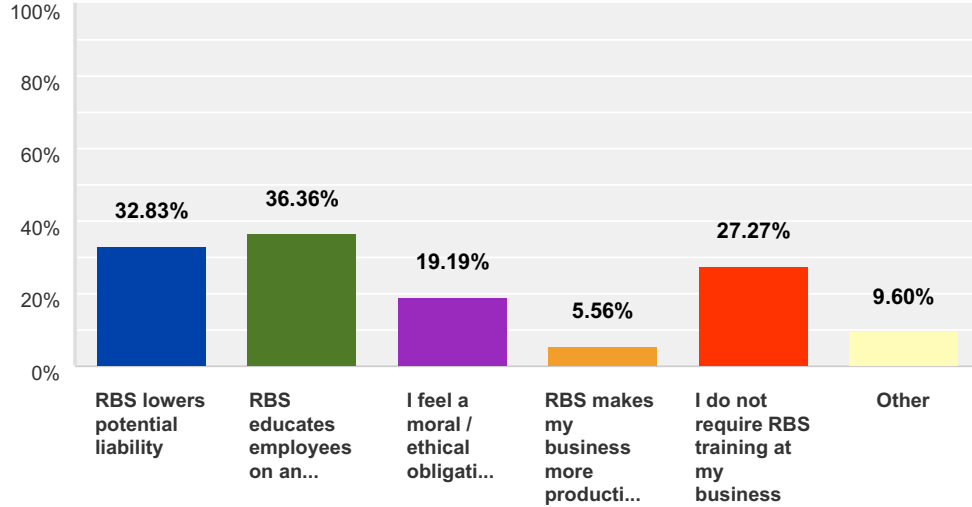
Answered: 198 Skipped: 0



Answer Choices	Responses	
STAR (created by Alcoholic Beverage Control)	53.03%	105
A program approved by my local community	3.54%	7
Another program or one my company made	13.64%	27
Not Sure	4.55%	9
My business does not require RBS training	25.25%	50
Total		198

Q8 If you require your employees to complete RBS training, which best describes why?

Answered: 198 Skipped: 0



Answer Choices	Responses
RBS lowers potential liability	32.83% 65
RBS educates employees on an important topic	36.36% 72
I feel a moral / ethical obligation to do so	19.19% 38
RBS makes my business more productive / attractive	5.56% 11
I do not require RBS training at my business	27.27% 54
Other	9.60% 19
Total Respondents: 198	

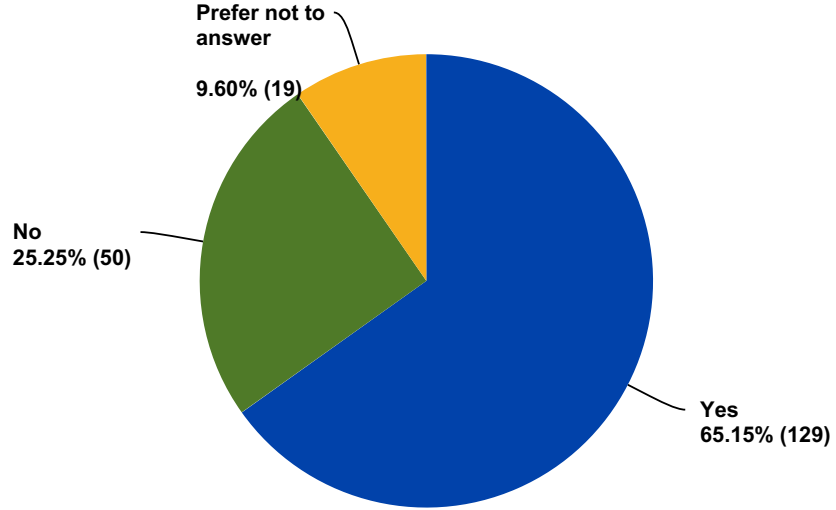
#	Other (please specify)	Date
1	Required by county	12/16/2014 10:29 AM
2	All of the above	12/16/2014 10:14 AM
3	The state forces us too.	10/15/2014 3:43 PM
4	We have no employees. All volunteers only.	10/9/2014 3:57 PM
5	decided by owners	10/9/2014 12:04 PM
6	No response	10/9/2014 11:35 AM
7	N	10/9/2014 11:34 AM
8	N/A	10/9/2014 11:33 AM
9	Don't have any employees	10/9/2014 11:24 AM
10	Because it is required	10/9/2014 11:19 AM
11	Required by law	10/9/2014 11:13 AM

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12	Required by law	10/9/2014 10:53 AM
13	No response	10/9/2014 10:51 AM
14	Bartender & Manager Should Be Responsible	10/9/2014 10:45 AM
15	It is required by city ordinance	9/9/2014 11:49 AM
16	1 - 2 - 4	9/5/2014 2:03 PM
17	Law says we have to	9/4/2014 3:25 PM
18	state requirement	9/3/2014 12:52 PM
19	It is required by my city.	8/30/2014 2:45 PM
20	Required in Oldham County	8/26/2014 10:25 AM

**Q9 Have you completed an RBS training
(either because it was required or by
choice)?**

Answered: 198 Skipped: 0



Answer Choices	Responses	
Yes	65.15%	129
No	25.25%	50
Prefer not to answer	9.60%	19
Total		198

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Q10 Finally, please briefly describe what concerns (if any) you and/or your business would have with requiring employees to complete an RBS training course.

Answered: 198 Skipped: 0

#	Responses	Date
1	Cost	12/23/2014 9:28 AM
2	None	12/23/2014 8:49 AM
3	None	12/18/2014 11:53 AM
4	None	12/18/2014 11:52 AM
5	None	12/18/2014 11:52 AM
6	All it is is to make KY more money?	12/18/2014 11:51 AM
7	None	12/18/2014 11:51 AM
8	Most people do not need it. New bartenders need training.	12/18/2014 11:50 AM
9	None	12/18/2014 11:50 AM
10	Cost	12/18/2014 11:48 AM
11	NOT ENOUGH TIME IN DAY	12/16/2014 10:30 AM
12	Cost -- for a start-up/ small business the cost are huge	12/16/2014 10:29 AM
13	I have no concerns.	12/16/2014 10:14 AM
14	Potential liability. Alcohol related accidents that could involve a member of my family.	12/16/2014 10:13 AM
15	We have never had any issues (knock on wood) and complete a training session of our own. I would not want it to be a requirement or Pass/ Fail Course with certificate saying they can or cannot perform their duties.	12/16/2014 10:12 AM
16	I think they should be held in every county 4 times a year.	12/16/2014 10:05 AM
17	No response.	12/16/2014 10:05 AM
18	None, I feel like we are less likely to get in any problems with our customers.	12/16/2014 10:04 AM
19	It will not help. Government stay out! There are enough laws already. This is just a way for someone to make money!	12/16/2014 10:03 AM
20	The cost is too high per person. Need group price per establishment or free!	12/16/2014 10:00 AM
21	I'd like my employees to understand more about serving alcohol and serving in the right way.	12/16/2014 9:59 AM
22	No response Q7 Response to "What type of training program do you use?" = respondent circled answers "S.T.A.R." and "Another alcohol training program provided by my company". Since question only allowed one response and two were circled, the most general response ("Another alcohol training program provided by my company") that could apply to the most programs was entered to survey data,	12/16/2014 9:56 AM
23	Expense for seasonal employees	12/16/2014 9:46 AM
24	No response	12/16/2014 9:46 AM
25	Q#3 handwritten response = "200" employees work for your [my] organization. The location & timing of the courses. Employees are hired everyday and it is sometimes not feasible to get a new hire to class before they begin selling. An online option would be perfect. I would definitely support an online training requirement that new hires must complete prior to selling.	12/16/2014 9:44 AM
26	No response	12/16/2014 9:30 AM

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27	Just more money for State of Ky. They will fine you just as much with the training as without it!	12/16/2014 9:29 AM
28	No response	12/16/2014 9:27 AM
29	None	11/24/2014 5:18 PM
30	The cost to send employees and the double standard that all of my employees would be mandated to comply yet you do not make the big supermarkets and box stores that sell alcohol play by the same rules. ALL of their employees should have to comply if all of everyone elses that sells alcohol are mandated to.	11/21/2014 2:02 PM
31	No more laws and regulations.	11/20/2014 3:41 PM
32	too hard to schedule time... too much time.... more more government mandate	10/20/2014 8:33 AM
33	Blank	10/15/2014 3:44 PM
34	None	10/15/2014 3:44 PM
35	The government holds the business responsible instead of the server, this does not address the root issue of individual responsibility.	10/15/2014 3:43 PM
36	No concern	10/15/2014 3:42 PM
37	We have no employees. All volunteers only (Amvets Post 61)	10/9/2014 3:57 PM
38	none	10/9/2014 12:23 PM
39	The presenter is so boring! Get someone in there with personality/humor it was a snooze-fest. Needed more examples of order abuse (not carding) and intoxicated behavior which used to be the focus. Needs to be more interactive. The guys at Kentucky Eagle did better job tha state this year and 3 years ago.	10/9/2014 12:22 PM
40	none	10/9/2014 12:20 PM
41	none	10/9/2014 12:20 PM
42	Problem: employees train & my expense and some have quit and used certificates elsewhere. I feel that employees who take the class once should not be required to complete the course over and over.	10/9/2014 12:19 PM
43	Very beneficial for my staff	10/9/2014 12:18 PM
44	It needs to be available online.	10/9/2014 12:17 PM
45	none. I think its very important.	10/9/2014 12:17 PM
46	none	10/9/2014 12:16 PM
47	none	10/9/2014 12:16 PM
48	none	10/9/2014 12:15 PM
49	High turnover of employees	10/9/2014 12:15 PM
50	none	10/9/2014 12:14 PM
51	none	10/9/2014 12:14 PM
52	none	10/9/2014 12:13 PM
53	none	10/9/2014 12:13 PM
54	Cost is always an issue.	10/9/2014 12:12 PM
55	cost	10/9/2014 12:12 PM
56	Not necessary in a private club	10/9/2014 12:11 PM
57	none	10/9/2014 12:10 PM
58	Our of store / town meetings for hourly employees are not pragmatic. Online programs are more beneficial.	10/9/2014 12:09 PM
59	none	10/9/2014 12:09 PM
60	Cost	10/9/2014 12:08 PM

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61	Cost. Ultimate responsibility belongs to consumer - more regulations will not help in any way. More regulations will only place undo burden on business.	10/9/2014 12:07 PM
62	none	10/9/2014 12:06 PM
63	none	10/9/2014 12:06 PM
64	make it easier for small businesses	10/9/2014 12:05 PM
65	none	10/9/2014 12:05 PM
66	none	10/9/2014 12:04 PM
67	Cost of traing and availability of our employees.	10/9/2014 11:47 AM
68	Cost of training	10/9/2014 11:46 AM
69	they are responsible check id's refuse to serve anyone intoxicated on entry or over consumed.	10/9/2014 11:45 AM
70	Wouldnt have the time or money for the classes for the employees. We require our employees to card.	10/9/2014 11:44 AM
71	Reasonable time for new hires, say 4 months	10/9/2014 11:44 AM
72	NA	10/9/2014 11:43 AM
73	Time and scheduling	10/9/2014 11:43 AM
74	none, because employees are required to complete S.T.A.R. training.	10/9/2014 11:42 AM
75	NA	10/9/2014 11:41 AM
76	If you look in newspapers of local arrest there are more on prescribed pills than alcohol and doctors have had years of training but in this business you learn by experience and it takes a while. If the classes were offered locally instead of having to run all over the state to a class it might be better.	10/9/2014 11:40 AM
77	Would you offer in Spanish? have Spanish employees.	10/9/2014 11:37 AM
78	We will do anything to protect our customers and employees without being told we have to do so!	10/9/2014 11:36 AM
79	Its good to give service in better ways.	10/9/2014 11:35 AM
80	NA	10/9/2014 11:35 AM
81	Cost of training because of high employee turn over.	10/9/2014 11:34 AM
82	NA	10/9/2014 11:34 AM
83	None	10/9/2014 11:34 AM
84	Need to be both package store/ not all for off premise	10/9/2014 11:33 AM
85	I dont want to have my employees to have to take two different programs.	10/9/2014 11:33 AM
86	None	10/9/2014 11:33 AM
87	My only concern is availability of the courses. The classes taught in the area are few and far between	10/9/2014 11:32 AM
88	Can i talk to my employees training in online	10/9/2014 11:32 AM
89	We are find up until now. Dont have much alcohol sales. Cant afford extra expense.	10/9/2014 11:31 AM
90	Cost	10/9/2014 11:31 AM
91	Time constraitns in my very seasonal business. We are 90% hourly employees.	10/9/2014 11:30 AM
92	Only problem I have is the state needs to hold employee responsible not the employer if training is completed.	10/9/2014 11:30 AM
93	DONT HAVE TIME	10/9/2014 11:29 AM
94	None	10/9/2014 11:29 AM
95	Servers should be held responsible, if they serve under 21 not the business, the way it is now the business is liable	10/9/2014 11:28 AM
96	Who picks up the cost. I vote they have employees pay for their class.	10/9/2014 11:28 AM

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97	none	10/9/2014 11:28 AM
98	NA	10/9/2014 11:28 AM
99	none	10/9/2014 11:26 AM
100	The expense and inconvenience of having to send employees. You train and employee and then they quit.	10/9/2014 11:25 AM
101	to learn more about being responsible selling alcohol	10/9/2014 11:24 AM
102	NA	10/9/2014 11:24 AM
103	NA	10/9/2014 11:23 AM
104	If it is required then it should be free or some booklets nee to be made for employees to read!!! p.s. alcohol establishments are already held to a higher standard please we dont need more government bs.	10/9/2014 11:23 AM
105	none	10/9/2014 11:22 AM
106	NA	10/9/2014 11:22 AM
107	none	10/9/2014 11:21 AM
108	Cost of course	10/9/2014 11:21 AM
109	None	10/9/2014 11:20 AM
110	NA	10/9/2014 11:20 AM
111	NA	10/9/2014 11:20 AM
112	We sell beer only, most of our customers come at lunch time, our total beer purchased for 2013 was just over \$1300.00. People just don't come to our place to drink, they come for lunch and go back to work, for the most part. Very seldom does a customer have more than 1 beer, I can't remember the last time a person had more than 2. There is always at least 3 people to serve beer, if needed, present, I just don't believe that all 8 people need to have S.T.A.R., in our case, I think 4 or 1/2 would be enough	10/9/2014 11:19 AM
113	moral issue and it will be less liability.	10/9/2014 11:19 AM
114	We use Learn2Serve	10/9/2014 11:19 AM
115	none	10/9/2014 11:19 AM
116	Cost and time	10/9/2014 11:18 AM
117	none	10/9/2014 11:18 AM
118	Paying employees, time consuming, i run thin on payroll. Great idea though.	10/9/2014 11:17 AM
119	Cost	10/9/2014 11:17 AM
120	Cost and time	10/9/2014 11:16 AM
121	none	10/9/2014 11:15 AM
122	none	10/9/2014 11:14 AM
123	none	10/9/2014 11:14 AM
124	Money	10/9/2014 11:13 AM
125	N.A.	10/9/2014 11:13 AM
126	NA	10/9/2014 11:13 AM
127	The cost os sending employees because of turn over with employees. You pay for the class then they leave.	10/9/2014 11:12 AM
128	No comment	10/9/2014 11:11 AM
129	Staff turnover	10/9/2014 11:11 AM
130	Cost / duration of certification	10/9/2014 11:10 AM
131	NA	10/9/2014 11:10 AM

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132	Yes, I would support this to educate employees. Use Learn2Serve/ TIPS.	10/9/2014 11:09 AM
133	NA	10/9/2014 11:08 AM
134	Use T.I.P.S.	10/9/2014 11:07 AM
135	It's time consuming and costly	10/9/2014 11:06 AM
136	NA	10/9/2014 11:06 AM
137	NA	10/9/2014 11:04 AM
138	None	10/9/2014 11:03 AM
139	None. (Use TIPS training)	10/9/2014 11:02 AM
140	NA	10/9/2014 11:01 AM
141	All people have different personalities. The best education is hands on.	10/9/2014 11:00 AM
142	NA	10/9/2014 11:00 AM
143	It is company policy for all alcohol servers to complete the KY A.B.C. Training Program.	10/9/2014 10:57 AM
144	NA	10/9/2014 10:57 AM
145	We do so now. Use a program approved by my local community online	10/9/2014 10:56 AM
146	None	10/9/2014 10:54 AM
147	Never can get a class close by (Simpson County)	10/9/2014 10:53 AM
148	The Alcohol Program Required By the STATE is A WASTE of Time - Class could be covered in 30 min online.	10/9/2014 10:51 AM
149	NA	10/9/2014 10:50 AM
150	None.	10/9/2014 10:49 AM
151	NA	10/9/2014 10:47 AM
152	Hard to get workers trained when hiring new employee all the time (Need online training course). I own a convenience store that sells beer and tobacco. I have attended the STAR Training myself and have sent several employees. My problems with this training are as follows. My employees do not need the same training as restaurant and bar employees. Selling over the counter to walk in customers is different than to a person sitting and drinking. The expense and time involved sending an employee to this training only to have them quit 2 weeks later is worthless. There is a very high turnover in my business. I want my employees to have information about laws and requirements pertaining to selling alcohol and tobacco but it needs to be in the form of an online class or compact disc class.	10/9/2014 10:45 AM
153	Do not want a state run mandatory training program/ Many are available online at a much greater time/ money equations	10/9/2014 10:31 AM
154	NA	10/9/2014 10:29 AM
155	I would have no concerns.	9/25/2014 9:18 AM
156	None	9/24/2014 9:25 PM
157	I don't feel that it would make any significant changes	9/23/2014 10:03 PM
158	none	9/23/2014 6:10 PM
159	no problem	9/23/2014 3:46 PM
160	Anyone who has sat through a STAR or TIPS program knows that they are a joke. A waste of the servers' time and my money. Would much rather take responsibility for training my staff to my standards in a format they will take seriously.	9/23/2014 2:24 PM
161	None	9/22/2014 10:13 AM
162	None	9/20/2014 4:06 PM
163	NONE	9/20/2014 10:52 AM

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164	none	9/19/2014 1:39 PM
165	The training needs to be no cost and convenient.	9/19/2014 12:39 PM
166	No concerns.	9/18/2014 9:18 PM
167	none	9/17/2014 11:32 PM
168	No concerns	9/15/2014 9:45 AM
169	expense of program	9/11/2014 8:49 AM
170	A REASONABLE TIME PERIOD TO COMPLETE TRAINING BECAUSE OF HIGH TURN OVER, WOULDNT WANT TO BE PENALIZED FOR NEW EMPLOYEE WHO HASNT BEEN EMPLOYED PRIOR TO LAST TRAINING CLASS (QUARTERLY 0	9/10/2014 1:06 PM
171	It is hard enough to get volunteers now, requiring them to do something else we might never have volunteers.	9/10/2014 10:30 AM
172	The timeline requirement needs to be flexible enough so we can get people in and started even if they are not yet trained. Ideally, we'd have maybe 3 months or so to complete the training after being hired.	9/9/2014 8:45 PM
173	none	9/9/2014 3:50 PM
174	None	9/9/2014 2:10 PM
175	whether for the company to pay for the training or the employee. I feel if it is something the city wants done the service should be free.	9/9/2014 11:49 AM
176	No concerns what so ever. I feel all businesses that serve alcohol should require employees to take some form of training. As an owner I chose to take the STAR training and found it very informative. It definitely opened my eyes to the risks and liabilities we have as businesses that choose to serve alcohol.	9/8/2014 7:33 PM
177	No concerns	9/8/2014 1:37 PM
178	Again I feel that it should not expire. You are not required to take a drivers test every 3 years and more people drive then serve alcohol.	9/7/2014 1:03 PM
179	none	9/6/2014 4:45 PM
180	do not want government intervention.	9/5/2014 2:45 PM
181	That other locations may not require the training	9/5/2014 2:03 PM
182	Employee sold beer to minor	9/4/2014 3:38 PM
183	My only concern is the cost to both my establishment and employees to obtain certification. Most of our staff is trying to work through college, as this is a college town, and for someone to become a server they have to have over \$50 in certifications which in some instances could take them a week to make back in wages.	9/4/2014 3:25 PM
184	No concerns - it's just smart business to educate your staff in order to protect them, the business and the customer	9/4/2014 10:59 AM
185	availability of training and costs	9/3/2014 12:52 PM
186	In-house programs are more effective, or maybe a voluntary combination.	9/3/2014 12:36 PM
187	Cost to the business.	9/3/2014 12:17 PM
188	Another government requirement that will cost either the business or the employee money while merely restating what is already taught by the company. If you're really hellbent on requiring this, at least offer the ability to go straight to the test rather than wasting 2 - 3 hours of everyone's time sitting through bad tutorial.	8/31/2014 8:18 AM
189	As a business, I already train my employees on proper and legal sales of alcohol. I already have an interest in them being knowledgeable in proper alcohol service. A requirement to attend a seperate training program only creates more expense and inconvenience for my employees.	8/30/2014 2:45 PM
190	Scheduling and cost. Those would be my only concerns.	8/28/2014 8:34 PM
191	none	8/28/2014 3:29 PM
192	This was pretty much covered in question 5	8/28/2014 12:40 PM

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193	Cost is the primary factor, this type of required training should be provided by the State for free for verified employees of a licensed facility.	8/27/2014 6:15 PM
194	None	8/27/2014 4:44 PM
195	The financial and time burden on the company over a common sense issue. It is not that difficult to determine a fake ID, and a required course will not curve that dramatically. Companies know the risk and can take their own precautions.	8/27/2014 1:31 PM
196	None	8/26/2014 10:25 AM
197	We have already completed one.	8/22/2014 2:17 PM
198	Too much added expense to the business.	8/21/2014 7:38 PM